

California Public Utilities Commission  
Consumer Affairs Branch

**Water Industry  
Consumer Contacts - Total Presented by Company and Category  
January 2019**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of January 2019, broken down by the type of the contact (i.e. Category).

**Table 1 - Water Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTA210, SWR210	California American Water Company	4	3	7	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	5	-	5	13
WTA60	California Water Service Company	6	3	9	-	1	1	-	-	-	-	-	-	-	1	1	7	-	7	2	-	2	20
WTB61	Del Oro Water Co., Inc.	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
WTA133	Golden State Water Company	1	1	2	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
WTA314	Liberty Utilities (Park Water) Corp.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTD301	Mountain Mesa Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTC120	Penngrove Water Company	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
WTA337	San Gabriel Valley Water Company	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA168	San Jose Water Company	1	2	3	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	4
WTA339	Suburban Water Systems	-	4	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
WTC100	Weimar Water Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>Total</b>		15	16	31	1	3	4	2	-	2	-	-	-	-	1	1	8	-	8	7	-	7	53